

CREATING SERVICE LEADER DNA

A SEMINAR ON

- **FINDINGS** OF HOW SERVICE LEADERS **ACTED**
- USING FIGURES TO SEE YOUR **GAP**
- CASE SHARING
- **SMART ACTION PLAN** TO CREATE SERVICE LEADER **DNA**

28/02/2017 (TUE)

3-5 pm

10/F, HKRMA Conference Hall

Speakers:

Mr. Paul Ma, KAR Consultants

REGISTER NOW

Member: \$200

Non-member: \$280

(2016 MSP & S&C Participating

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Enquiry: Ms. Pang 2893-4928 event@hkrma.org

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